

6.0 Care & Ownership

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Caring for a Trex® Deck

All exterior building materials require cleaning. Periodic cleaning of *Trex Decking & Railing* will maintain the beauty of a Trex deck. Trex recommends a basic cleaning to remove dirt and debris at time of installation.

PROBLEM	SOLUTION
Dirt and Debris	<ul style="list-style-type: none"> Clean deck to remove dirt and debris. Soap, hot water and a stiff bristle brush are all that is needed. For Artisan products, general cleaning may be done with an orange citrus cleaner. For a tougher stain, use a Mr. Clean® Magic Eraser* in conjunction with an orange citrus cleaner.
Chalk Markings	<ul style="list-style-type: none"> All colored chalk lines are permanent except white. Scrubbing the area with hot soapy water with bleach may dislodge some of the chalk. We suggest using white chalk or baby powder.
Visible Mill Markings	<ul style="list-style-type: none"> The mill markings on the side of Trex decking boards are required by building codes. With careful installation, most mill markings can be hidden. Visible mill markings can be lightened with acetone.
Water Spots/Leaf Staining/Wood Tannins	<ul style="list-style-type: none"> Tannin leaching occurs in Trex and all wood based products naturally. Allow for at least 12 weeks of normal weathering. This process may be hastened through the use of a product containing oxalic or phosphoric acid.
Pigment Staining	<ul style="list-style-type: none"> During the weathering process, a small amount of surface pigmentation may wash off of the Trex surface, which may discolor neighboring surfaces. Remove with common rust cleaner.
Ice and Snow	<ul style="list-style-type: none"> Calcium chloride or rock salt, available in many home centers, will melt ice on Trex decking. Rinse off when first practical.
Rust Stains, Ground-In Dirt and Grime	<ul style="list-style-type: none"> Use a cleaning product containing oxalic or phosphoric acid base to lighten or remove the rust or dirt. Product may need to sit on stain 10-15 min. before rinsing.
Oil and Grease Stains	<ul style="list-style-type: none"> Scrub in a household-degreasing agent as soon as the stain occurs. Rinse with hot water. For more severe stains, call 1-800-BUY-TREX.
Berries and Wine Stains	<ul style="list-style-type: none"> Mix bleach into hot water according to the bleach-packaging label. Scrub the stain lightly and rinse thoroughly. The stain may not disappear entirely.
Ink Stains	<ul style="list-style-type: none"> Inks may be permanent. However, the stain may be lightened by scrubbing with hot soapy water. Rinse thoroughly.
Mold	<ul style="list-style-type: none"> Use conventional deck washes or cleaners that contain Sodium Hypochlorite (bleach) and detergent (refer to Mold Technical Bulletin). Treat with PSC Composite Deck AfterKlean (www.psc-solutions.com) or Anti-Growth (www.anti-growth.com) to delay regrowth. Periodic cleaning of your deck, even if it appears clean, is important to prevent the build-up of pollen/debris that can cause mold.
Pressure Washer	<ul style="list-style-type: none"> Trex Company does not recommend the use of a pressure washer. The use of a pressure washer with a greater than 1,500 PSI and/or applied closer than 10" from the deck surface could damage the decking surface and result in a loss of warranty coverage.
Sanding	<ul style="list-style-type: none"> Trex Company does not recommend sanding. Sanding will change the appearance of the surface of Trex material.
Disposal	<ul style="list-style-type: none"> Trex Artisan products should be disposed with normal construction debris or household waste. Do not burn Trex Artisan Products due to its material properties.

* Mr. Clean® Magic Eraser is a trademark of Proctor and Gamble Inc.

Mold Technical Bulletin

Mold is a lower form of plant life that can settle and grow on any surface, including Trex® decking. Mildew is a form of mold that grows on damp surfaces.

Mold spores are similar to seeds, but cannot be seen until colonies form. Air currents, insects, animals and water transport the spores easily. Due to mold's adaptability and large number of species, it is very hard to control and impossible to totally eliminate. Mold will not affect the structural performance of Trex decking.

In order to form visible colonies, mold needs food, moisture, and temperatures between 40° and 90° F. Trex decking is not a food source for mold, but can collect food in the form of dirt and debris such as the overflow from flowerpots and gutters. Trex decking can also supply moisture if the gaps between deck boards are too small or clogged. Refer to Trex decking Usage Guidelines (Section 4.1) for gapping instructions.

How to remove Mold from Trex Decking

All exterior building materials require cleaning. Trex is no exception. Periodic cleaning of Trex decking will remove dirt that can feed mold. If mold colonies appear, clean the deck with a deck wash containing a detergent and Sodium Hypochlorite, commonly known as bleach. This chemical will lighten the wood on the surface of Trex in addition to removing the mold. To minimize lightening of darker

Trex colors, dilute bleach cleaner 50% with water.

The following brands of deck cleaners have been found to be effective in removing mold from Trex decking:

- PSC Composite Deck Restorer™★
(www.psc-solutions.com)
- Olympic Deck Wash★★
- Behr®★★★ Deck Prep and Mildew Stain Remover

Follow all package directions for usage, safety and disposal. **NEVER mix any other cleaners (ammonia, phosphoric acid, etc.) with bleach.**

Treat deck with one of the following products to delay regrowth of mold:

- PSC Composite Deck AfterKlean™★
(www.psc-solutions.com)
- Anti-Growth®★★★★
(www.anti-growth.com)
- Olympic★★ Mildew Check

Mold spreads easily and may return in some environments despite proper cleaning and preventative measures. Mold does not damage Trex and will cause no harm if allowed to propagate.

* PSC™ is a trademark of Problem Solving Corporation™.

★★Olympic® is a registered trademark of PPG Architectural Finishes, Inc.

★★★Behr® is a registered trademark of BEHR Process Corporation.

★★★★ Anti-Growth® is a registered trademark of GSI/Camden Products, LLC.



DECKING & RAILING

Limited Commercial Warranty

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-user commercial purchaser (“Purchaser”) that, for a period of five (5) years from the date of original commercial purchase, under normal commercial use and service conditions, Trex, products shall be free from material defects in workmanship and materials, and shall not check, split, splinter, rot or suffer structural damage from termites or fungal decay. If a defect occurs within the warranty period, Purchaser shall notify Trex in writing and, upon confirmation by an authorized Trex representative of the defect, Trex’s sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

For purposes of this warranty, “commercial” shall refer to an application intended for unrestricted public access (no fee), restricted public access (fee based admission or members) or a non-residential commercial enterprise.

This warranty shall not cover and Trex shall not be responsible for costs and expenses incurred with respect to the removal of defective Trex products or the installation of replacement materials, including but not limited to labor and freight.

This warranty may be transferred to subsequent buyers of the property upon which the Trex products were originally installed.

To make a claim under this limited warranty, Purchaser, or any transferee, shall send to Trex, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.
Customer Relations
160 Exeter Drive
Winchester, VA 22603-8605

Trex does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Trex products and/or failure to abide by Trex’s installation guidelines, including but not limited to improper gapping; (2) use of Trex products beyond normal commercial use, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Trex products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.); (5) variations or changes in color of Trex products; or (6) improper handling, storage, abuse or neglect of Trex products by Purchaser, any transferee or third parties.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Trex products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND TREX’S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty shall only be applicable and enforceable in the United States of America and Canada.



DECKING & RAILING

Limited Residential Warranty

Trex Company, Inc. (hereinafter “Trex”) warrants to the original consumer purchaser (“Purchaser”) that, for a period of twenty-five (25) years from the date of original consumer purchase, under normal use and service conditions, Trex, products shall be free from material defects in workmanship and materials, and shall not check, split, splinter, rot or suffer structural damage from termites or fungal decay. If a defect occurs within the warranty period, Purchaser shall notify Trex in writing and, upon confirmation by an authorized Trex representative of the defect, Trex’s sole responsibility shall be, at its option, to either replace the defective item or refund the portion of the purchase price paid by Purchaser for such defective item (not including the cost of its initial installation).

This warranty shall not cover and Trex shall not be responsible for costs and expenses incurred with respect to the removal of defective Trex products or the installation of replacement materials, including but not limited to labor and freight.

This warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Trex products were originally installed.

To make a claim under this limited warranty, Purchaser, or the transferee, shall send to Trex, within the warranty period referred to above, a description of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.
Customer Relations
160 Exeter Drive
Winchester, VA 22603-8605

Trex does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Trex products and/or failure to abide by Trex’s installation guidelines, including but not limited to improper gapping; (2) use of Trex products beyond normal residential use, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Trex products are installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), or staining from foreign substances (such as dirt, grease, oil, etc.); (5) variations or changes in color of Trex products; or (6) improper handling, storage, abuse or neglect of Trex products by Purchaser, the transferee or third parties.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Trex products other than as contained in this warranty. This warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, AND TREX’S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

This warranty shall only be applicable and enforceable in the United States of America and Canada.

CCG 01/01/2005

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Attention:

Please complete the information below. In addition, include a photo of your project; it may qualify you or your contractor for placement in future Trex® marketing materials.

* Required for verification purposes.

Date Deck Completed* _____

First Name* _____ MI _____ Last Name* _____

Physical Address of Deck * _____ Phone Number* _____

City* _____ State* _____ Zip Code* _____ Country* _____

Mailing Address (if different)* _____

City* _____ State* _____ Zip Code* _____ Country* _____

Contracting Company* _____ Contact Person* _____ Phone Number* _____

Size of Deck (sq. ft.) _____ or length _____ x _____ width _____ Deck Color _____

Trex Railing Yes No Unit and Lot Code* (on the side of the Trex Board) _____

Where did you hear about Trex? TV Print Ad Web Contractor Lumber Yard Current Trex Owner (if yes, complete next line)

Name _____ Phone Number _____

How long did it take for your Trex deck to be built? Less than 1 month 1 to 2 months 2 to 3 months Greater than three months

What was the approximate cost of your Trex Dream Deck?
 Less than \$5,000 \$5,000-\$10,000 \$10,000-\$15,000 \$15,000-\$20,000 \$20,000-\$25,000 \$25,000+

Rank 1-6 (1 being the most important) the importance of the following benefits to you:
 Appearance Durability Low Maintenance Environmentally Friendly Splinter-Free Warranty

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Visit your dealer or www.trex.com or call 1-800-BUY-TREX.

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